

Information

direct delivery eAT (electronic residence permit)

Stand: July 2025

With the direct delivery option, you can have your electronic residence permit (eAT) delivered to your home.

The direct delivery service of the Bundesdruckerei costs **€15.00** in addition to the fee for the residence permit. This service fee will not be refunded if the delivery fails.

You need a valid ID document (passport) to identify yourself when receiving the shipment.

The delivery service, Deutsche Post AG, will inform you of the expected delivery date by e-mail. SMS or other communication forms are not possible.



The consignment will only be handed over to you personally. Before handing over the consignment, you must identify yourself with a valid ID (passport).



If you are not at home at the time of delivery, the consignment will be deposited at a post office for seven working days. If you do not collect the eAT there within this period, it will be forwarded to the Hamburg Welcome Center. The eAT must be collected here.



Additional information

- Direct delivery service is possible from the age of 16.
- This service is not possible for children. Parents can only collect eAT's for their children here on site.
- The consignment with the eAT may only be handed over to the addressee in person. Authorized representatives, persons with legal power of representation or persons appointed by the court to act as guardians cannot be considered in the case of direct delivery service.
- This service is not available for eAT's applied with the express service.
- It is not possible to send the eAT to an address of your choice or to a secondary residence.
- The online ID function will only be available again once you have received your new eAT and reset your PIN.
- The Deutsche Post AG will only hand over the consignment with the eAT.

Your old residence documents must be invalidated when you apply for an electronic residence permit (eAT).

You will receive a temporary document for domestic use only.

As a rule, you will only be able to travel as usual once you have received your new eAT.